



YAS NHS Trust

A&E Transformation Update

Kirklees Health and Social Care Scrutiny Panel – 25 April 2017

Performance - Category 1 Incidents (8 minute response)

YAS NHS Trust is currently taking part in the Ambulance Response Programme (ARP). This is an NHS England pilot project and the latest phase commenced on the 20 October 2016.

ARP is designed to improve the management of demand and allocation of clinically appropriate resources.

There are 4 main categories

Category 1 – cardiac arrest or peri-arrest (response within 8 minutes)

Category 2 – Life threatening emergency (response within 19 minutes)

Category 3 – serious but not life threatening (response within 40 minutes)

Category 4 – Non emergency response (1 to 4 hours)

Category 1 Performance March 2017

West Yorkshire CBU 70.7%

Gt Huddersfield CCG 70%

North Kirklees CCG 72.6%

Demand

Overall demand for ambulance services continues to rise.

Greater Huddersfield CCG (February 2017 year to date)

Contracted 28449

Actual 30044

1595 additional incidents (5.6%)

North Kirklees CCG

Contracted 22063

Actual 24061

1998 additional incidents (9.1%)

Tail end Performance reports

Attached are the tail end performance reports for Greater Huddersfield and North Kirklees CCG. For context, all CCG areas are included.

Survival to Discharge, 2016

Ambulance services are benchmarked using Ambulance Clinical Quality Indicators (ACQI). YAS NHS Trust continues to lead nationally in terms of pre hospital care of patients in cardiac arrest.

Outcome from Cardiac Arrest - Survival to discharge - UTSTEIN	January	February	March	April	May	June	July	August	September	October	November	December
Calderdale, Kirklees & Wakefield	28.6%	0.0%	50.0%	20.0%	16.7%	30.0%	42.9%	25.0%	33.3%	38.5%	58.8%	27.3%
Leeds, Bradford & Airedale	0.0%	50.0%	0.0%	50.0%	20.0%	33.3%	21.4%	28.6%	25.0%	41.7%	38.5%	33.3%
North Yorkshire & York	50.0%	75.0%	100.0%	100.0%	50.0%	33.3%	50.0%	37.5%	55.6%	0.0%	66.7%	25.0%
South Yorkshire & Bassetlaw	16.7%	0.0%	100.0%	0.0%	16.7%	38.5%	33.3%	40.0%	50.0%	37.5%	42.9%	22.2%
The Humber	0.0%	50.0%	0.0%	0.0%	40.0%	20.0%	28.6%	0.0%	0.0%	57.1%	66.7%	0.0%
YAS	20.0%	46.2%	61.5%	37.5%	25.9%	32.6%	35.1%	28.0%	33.3%	36.2%	53.7%	25.6%
National Average	20.6%	21.3%	24.7%	26.1%	26.1%	25.5%	30.3%	29.1%				

Transformation update

Rosters

All the new staff rosters have been agreed and fully implemented across West Yorkshire from the 3 April 2017. We have reduced the number Rapid Response vehicles (RRV) and increased our Double Crewed Ambulance (DCA) resources. We have recruited to increase our relief capacity and fill our vacancies.

Kirklees Roster Changes

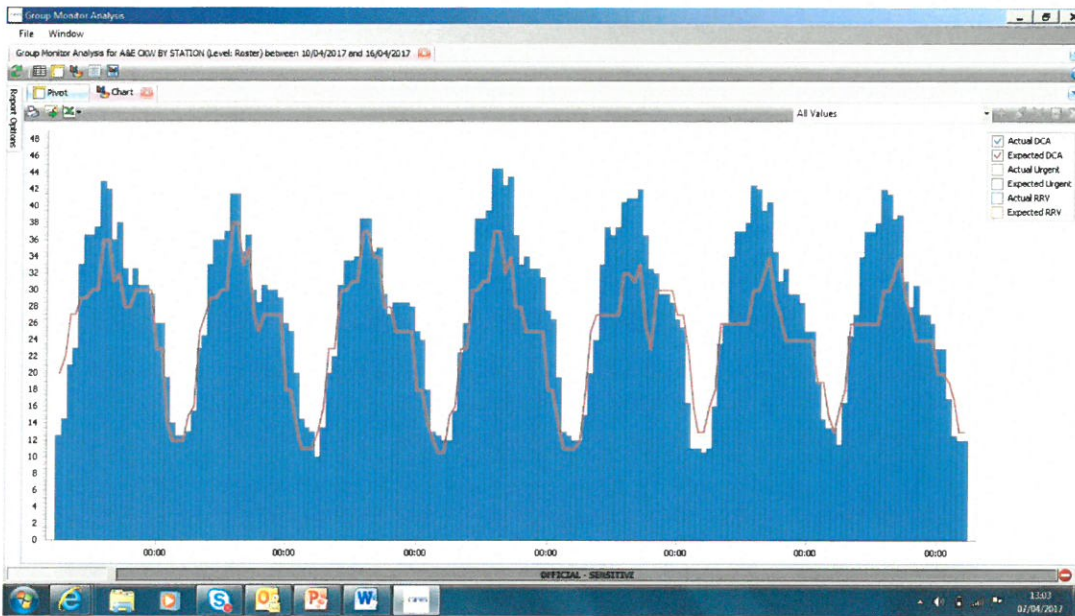
	Station	DCA	RRV
Post Roster Change	Huddersfield	20	10
	Honley	10	5
	Dewsbury	15	10
		45	25

35% relief staffing
12 Clinical Supervisors (Supernumerary)

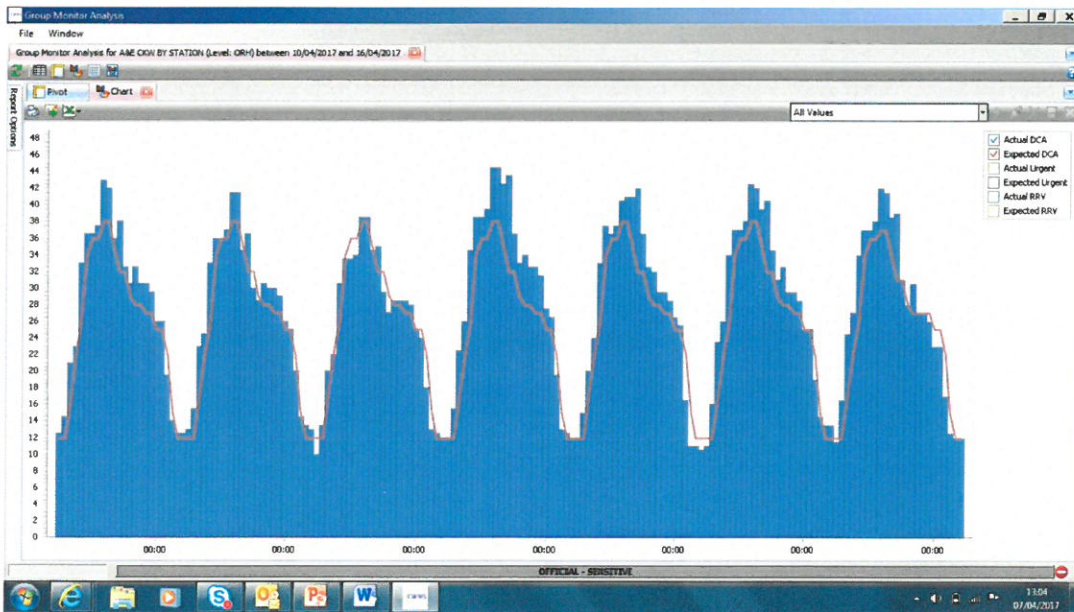
	Station	DCA	RRV
Pre Roster Change	Huddersfield	20	10
	Honley	10	5
	Dewsbury	10	15
		40	30

30% relief staffing
12 Clinical Supervisors (intergrated into the roster)

We have introduced more diverse shift patterns and lengths to ensure our resources match demand by hour of the day. The red line of the old denotes the old roster demand profiles which did not provide enough conveying resource capacity from 1000.



The new resource profile places resources where we need them at the busiest times of the day.



Standard Operating Procedures

The new rosters are underpinned with new working arrangements that have been agreed with staff side representatives to manage annual leave, meal breaks and standby arrangements

Staffing

The new rosters created around 120 additional frontline staff across West Yorkshire. Extensive recruitment and internal development over the past 18 months has ensured there are minimal vacancies across West Yorkshire. Where we do have vacancies there is a robust plan to fill them within our newly agreed career framework.

Management and Leadership Structures

Changes within our operational management structure means we have increased our management capacity to provide managers at locality level across the weekends and into the late evening. These changes will provide greater visibility of managers to staff and increased levels of clinical supervision for staff support.

Tail of Performance by CCG for Month

Tail of Performance 50%	Category 1	Category 2R	Category 2T	Category 3R	Category 3T
	Time	Time	Time	Time	Time
NHS Airedale Wharfedale and Craven CCG	00:06:26	00:09:23	00:12:34	00:17:01	00:21:46
NHS Barnsley CCG	00:06:30	00:09:17	00:12:34	00:16:58	00:21:38
NHS Bradford City CCG	00:06:29	00:09:15	00:12:34	00:16:53	00:21:43
NHS Bradford Districts CCG	00:06:29	00:09:36	00:12:37	00:17:09	00:21:45
NHS Calderdale CCG	00:06:29	00:09:35	00:12:35	00:17:09	00:21:50
NHS Cumbria CCG	00:05:21	00:08:24	00:11:17	00:13:02	00:11:42
NHS Doncaster CCG	00:06:30	00:09:38	00:12:37	00:16:57	00:21:51
NHS East Riding of Yorkshire CCG	00:06:30	00:09:38	00:12:36	00:17:07	00:21:50
NHS Greater Huddersfield CCG	00:06:28	00:09:21	00:12:37	00:17:07	00:21:54
NHS Hambleton Richmondshire and Whitby CCG	00:06:27	00:09:34	00:12:36	00:16:59	00:21:46
NHS Harrogate and Rural District CCG	00:06:25	00:09:07	00:12:35	00:17:07	00:21:49
NHS Hull CCG	00:06:29	00:09:25	00:12:35	00:16:59	00:21:51
NHS Leeds North CCG	00:06:28	00:09:39	00:12:32	00:16:40	00:21:40
NHS Leeds South and East CCG	00:06:30	00:09:33	00:12:37	00:16:36	00:21:52
NHS Leeds West CCG	00:06:30	00:09:36	00:12:37	00:16:56	00:21:48
NHS North Kirklees CCG	00:06:29	00:09:34	00:12:37	00:16:43	00:21:41
NHS Rotherham CCG	00:06:26	00:09:29	00:12:37	00:17:03	00:21:54
NHS Scarborough and Ryedale CCG	00:06:20	00:09:36	00:12:35	00:16:56	00:21:47
NHS Sheffield CCG	00:06:30	00:09:37	00:12:36	00:17:12	00:21:53
NHS Vale of York CCG	00:06:29	00:09:35	00:12:37	00:17:14	00:21:40
NHS Wakefield CCG	00:06:28	00:09:38	00:12:37	00:17:14	00:21:54

Tail of Performance 75%	Category 1	Category 2R	Category 2T	Category 3R	Category 3T
	Time	Time	Time	Time	Time
NHS Airedale Wharfedale and Craven CCG	00:08:41	00:16:03	00:20:54	00:34:15	00:48:22
NHS Barnsley CCG	00:08:56	00:16:35	00:21:00	00:34:49	00:48:52
NHS Bradford City CCG	00:08:58	00:16:45	00:20:54	00:34:30	00:48:44
NHS Bradford Districts CCG	00:08:56	00:16:08	00:21:00	00:34:18	00:48:11
NHS Calderdale CCG	00:08:58	00:16:08	00:20:51	00:34:48	00:48:28
NHS Cumbria CCG	00:05:21	00:08:24	00:19:07	00:21:54	00:26:23
NHS Doncaster CCG	00:08:58	00:16:22	00:21:01	00:34:15	00:48:55
NHS East Riding of Yorkshire CCG	00:08:56	00:16:49	00:21:01	00:34:44	00:48:52
NHS Greater Huddersfield CCG	00:08:47	00:16:40	00:21:01	00:34:52	00:48:40
NHS Hambleton Richmondshire and Whitby CCG	00:08:58	00:16:47	00:21:00	00:33:40	00:48:04
NHS Harrogate and Rural District CCG	00:08:58	00:16:38	00:21:00	00:32:39	00:48:29
NHS Hull CCG	00:08:57	00:16:15	00:20:59	00:34:56	00:47:07
NHS Leeds North CCG	00:08:58	00:16:35	00:20:59	00:34:49	00:48:53
NHS Leeds South and East CCG	00:08:57	00:16:35	00:20:54	00:34:47	00:48:54
NHS Leeds West CCG	00:08:57	00:16:19	00:21:01	00:34:26	00:48:38
NHS North Kirklees CCG	00:08:57	00:16:30	00:21:01	00:34:30	00:48:53
NHS Rotherham CCG	00:08:58	00:16:49	00:20:56	00:34:37	00:48:06
NHS Scarborough and Ryedale CCG	00:08:58	00:16:38	00:21:00	00:34:38	00:48:33
NHS Sheffield CCG	00:08:56	00:16:42	00:21:01	00:34:26	00:48:51
NHS Vale of York CCG	00:08:53	00:16:50	00:20:57	00:34:53	00:48:50
NHS Wakefield CCG	00:08:57	00:16:48	00:21:00	00:34:48	00:48:20

Tail of Performance by CCG for Month

Tail of Performance 95%	Category 1	Category 2R	Category 2T	Category 3R	Category 3T
	Time	Time	Time	Time	Time
NHS Airedale Wharfedale and Craven CCG	00:14:42	00:38:21	00:46:26	01:35:15	02:22:47
NHS Barnsley CCG	00:14:35	00:42:01	00:46:09	01:35:05	02:23:35
NHS Bradford City CCG	00:14:15	00:39:26	00:45:42	01:19:59	02:14:42
NHS Bradford Districts CCG	00:14:05	00:29:40	00:46:21	01:36:57	02:14:58
NHS Calderdale CCG	00:14:28	00:36:49	00:46:24	01:32:44	02:19:09
NHS Cumbria CCG	00:14:30	00:08:24	00:26:33	01:11:19	01:24:41
NHS Doncaster CCG	00:14:43	00:42:15	00:46:11	01:35:25	02:24:32
NHS East Riding of Yorkshire CCG	00:14:43	00:44:22	00:46:20	01:32:22	02:23:23
NHS Greater Huddersfield CCG	00:14:26	00:39:57	00:45:48	01:30:21	02:21:55
NHS Hambleton Richmondshire and Whitby CCG	00:14:22	00:41:06	00:46:07	01:34:11	02:22:25
NHS Harrogate and Rural District CCG	00:14:39	00:43:08	00:46:24	01:37:33	02:23:56
NHS Hull CCG	00:14:30	00:41:09	00:46:21	01:34:20	02:19:32
NHS Leeds North CCG	00:14:25	00:44:33	00:46:26	01:27:00	02:14:58
NHS Leeds South and East CCG	00:14:29	00:38:08	00:45:23	01:33:29	02:16:53
NHS Leeds West CCG	00:14:19	00:33:07	00:46:11	01:35:08	02:25:15
NHS North Kirklees CCG	00:14:39	00:28:57	00:46:25	01:37:01	02:21:37
NHS Rotherham CCG	00:14:19	00:44:10	00:46:31	01:33:15	02:20:26
NHS Scarborough and Ryedale CCG	00:14:11	00:42:37	00:46:30	01:30:10	02:20:19
NHS Sheffield CCG	00:14:37	00:43:53	00:46:29	01:35:54	02:24:45
NHS Vale of York CCG	00:14:38	00:40:44	00:46:28	01:31:30	02:16:19
NHS Wakefield CCG	00:14:35	00:41:39	00:46:25	01:31:37	02:24:54

Tail of Performance 100%	Category 1	Category 2R	Category 2T	Category 3R	Category 3T
	Time	Time	Time	Time	Time
NHS Airedale Wharfedale and Craven CCG	00:34:17	01:27:55	01:41:04	03:15:49	02:47:16
NHS Barnsley CCG	00:42:49	03:12:35	03:42:21	02:55:23	11:12:17
NHS Bradford City CCG	00:25:50	00:56:14	01:14:20	01:40:06	02:59:18
NHS Bradford Districts CCG	00:21:34	02:17:05	02:47:46	04:54:40	06:53:14
NHS Calderdale CCG	00:45:42	01:15:28	03:35:12	03:02:49	05:22:12
NHS Cumbria CCG	00:14:54	00:08:24	02:48:15	01:11:19	01:24:41
NHS Doncaster CCG	00:31:23	01:54:47	05:13:33	04:08:38	14:25:01
NHS East Riding of Yorkshire CCG	00:41:07	01:21:20	04:49:40	05:22:39	08:37:10
NHS Greater Huddersfield CCG	00:34:31	01:50:17	02:59:22	03:37:01	06:53:16
NHS Hambleton Richmondshire and Whitby CCG	00:32:09	01:27:43	02:39:13	02:14:08	03:24:57
NHS Harrogate and Rural District CCG	00:38:01	01:03:19	01:51:18	02:16:42	05:49:31
NHS Hull CCG	00:54:34	04:50:32	03:07:26	05:38:51	06:21:41
NHS Leeds North CCG	00:20:37	01:41:55	03:22:03	02:49:03	04:03:43
NHS Leeds South and East CCG	00:15:58	00:38:08	02:30:32	02:30:56	05:35:41
NHS Leeds West CCG	00:27:57	00:33:07	02:04:40	03:10:56	04:58:29
NHS North Kirklees CCG	01:25:19	05:28:47	01:53:51	01:57:22	05:49:24
NHS Rotherham CCG	00:30:13	04:14:46	04:56:15	07:23:52	10:39:46
NHS Scarborough and Ryedale CCG	01:11:03	01:12:21	01:59:40	03:26:22	04:14:46
NHS Sheffield CCG	00:31:49	07:14:58	04:39:44	07:40:24	10:29:42
NHS Vale of York CCG	00:24:16	01:29:22	02:12:26	03:11:26	04:52:36
NHS Wakefield CCG	00:22:40	01:03:21	02:28:39	03:14:39	05:31:48

Tail of Performance by CCG for Month

Tail of Performance 50%	Category 1	Category 2R	Category 2T	Category 3R	Category 3T
	Time	Time	Time	Time	Time
NHS Airedale Wharfedale and Craven CCG	00:06:19	00:09:47	00:12:39	00:17:04	00:22:53
NHS Barnsley CCG	00:06:27	00:09:37	00:12:39	00:17:44	00:22:32
NHS Bradford City CCG	00:06:26	00:09:46	00:12:39	00:17:44	00:22:21
NHS Bradford Districts CCG	00:06:27	00:09:34	00:12:40	00:17:42	00:22:57
NHS Calderdale CCG	00:06:27	00:09:12	00:12:39	00:17:38	00:22:51
NHS Cumbria CCG	00:04:00	00:08:33	00:12:23	00:16:48	00:21:27
NHS Doncaster CCG	00:06:23	00:09:41	00:12:40	00:17:02	00:22:53
NHS East Riding of Yorkshire CCG	00:06:26	00:09:38	00:12:38	00:17:28	00:22:55
NHS Greater Huddersfield CCG	00:06:27	00:09:42	00:12:40	00:17:35	00:22:42
NHS Hambleton Richmondshire and Whitby CCG	00:06:27	00:09:27	00:12:39	00:17:44	00:22:55
NHS Harrogate and Rural District CCG	00:06:28	00:09:16	00:12:40	00:17:40	00:22:45
NHS Hull CCG	00:06:25	00:09:44	00:12:40	00:17:42	00:22:57
NHS Leeds North CCG	00:06:27	00:09:37	00:12:40	00:17:25	00:22:58
NHS Leeds South and East CCG	00:06:27	00:09:31	00:12:39	00:17:30	00:22:59
NHS Leeds West CCG	00:06:28	00:09:40	00:12:40	00:17:43	00:22:56
NHS North Kirklees CCG	00:06:22	00:09:38	00:12:37	00:17:44	00:22:38
NHS Rotherham CCG	00:06:18	00:09:42	00:12:40	00:17:41	00:22:59
NHS Scarborough and Ryedale CCG	00:06:27	00:09:16	00:12:29	00:17:36	00:22:57
NHS Sheffield CCG	00:06:27	00:09:42	00:12:40	00:17:39	00:22:59
NHS Vale of York CCG	00:06:27	00:09:39	00:12:39	00:17:45	00:22:52
NHS Wakefield CCG	00:06:18	00:09:33	00:12:40	00:17:43	00:22:48

Tail of Performance 75%	Category 1	Category 2R	Category 2T	Category 3R	Category 3T
	Time	Time	Time	Time	Time
NHS Airedale Wharfedale and Craven CCG	00:08:54	00:16:30	00:20:29	00:37:59	00:50:34
NHS Barnsley CCG	00:08:59	00:16:27	00:20:32	00:37:49	00:50:34
NHS Bradford City CCG	00:08:58	00:15:00	00:20:28	00:35:21	00:48:47
NHS Bradford Districts CCG	00:09:00	00:16:09	00:20:27	00:37:42	00:50:07
NHS Calderdale CCG	00:08:59	00:16:09	00:20:26	00:37:05	00:49:47
NHS Cumbria CCG	00:04:00	00:08:33	00:18:43	00:24:57	00:41:19
NHS Doncaster CCG	00:08:59	00:15:58	00:20:31	00:37:51	00:50:49
NHS East Riding of Yorkshire CCG	00:08:53	00:16:10	00:20:31	00:37:10	00:50:42
NHS Greater Huddersfield CCG	00:08:59	00:16:31	00:20:28	00:37:20	00:50:54
NHS Hambleton Richmondshire and Whitby CCG	00:08:37	00:16:01	00:20:26	00:36:56	00:49:40
NHS Harrogate and Rural District CCG	00:08:54	00:16:09	00:20:31	00:36:35	00:50:05
NHS Hull CCG	00:08:56	00:16:25	00:20:28	00:37:32	00:50:49
NHS Leeds North CCG	00:08:55	00:16:06	00:20:31	00:37:10	00:50:53
NHS Leeds South and East CCG	00:09:00	00:16:20	00:20:30	00:37:47	00:50:56
NHS Leeds West CCG	00:08:50	00:16:25	00:20:30	00:37:49	00:50:02
NHS North Kirklees CCG	00:08:57	00:16:28	00:20:31	00:36:32	00:50:45
NHS Rotherham CCG	00:08:59	00:15:42	00:20:31	00:37:27	00:50:32
NHS Scarborough and Ryedale CCG	00:09:01	00:15:25	00:20:32	00:33:06	00:50:20
NHS Sheffield CCG	00:09:01	00:16:22	00:20:31	00:38:00	00:50:48
NHS Vale of York CCG	00:08:57	00:15:07	00:20:30	00:37:47	00:50:31
NHS Wakefield CCG	00:09:01	00:16:28	00:20:32	00:37:03	00:50:13

Tail of Performance by CCG for Month

Tail of Performance 95%	Category 1	Category 2R	Category 2T	Category 3R	Category 3T
	Time	Time	Time	Time	Time
NHS Airedale Wharfedale and Craven CCG	00:14:27	00:35:12	00:42:30	01:34:18	02:13:30
NHS Barnsley CCG	00:14:41	00:33:08	00:42:37	01:39:50	02:38:38
NHS Bradford City CCG	00:14:23	00:34:55	00:41:15	01:37:18	02:40:14
NHS Bradford Districts CCG	00:14:56	00:36:30	00:42:17	01:38:06	02:39:42
NHS Calderdale CCG	00:14:51	00:31:55	00:41:54	01:33:15	02:40:59
NHS Cumbria CCG	00:04:00	00:20:15	00:38:19	01:14:15	00:41:19
NHS Doncaster CCG	00:14:59	00:35:36	00:42:36	01:40:01	02:38:53
NHS East Riding of Yorkshire CCG	00:15:00	00:35:45	00:42:33	01:39:54	02:40:35
NHS Greater Huddersfield CCG	00:14:40	00:35:49	00:42:35	01:40:14	02:27:09
NHS Hambleton Richmondshire and Whitby CCG	00:14:46	00:22:50	00:41:29	01:29:23	01:58:53
NHS Harrogate and Rural District CCG	00:14:28	00:28:08	00:42:12	01:35:10	02:36:17
NHS Hull CCG	00:14:50	00:33:16	00:42:31	01:39:33	02:42:59
NHS Leeds North CCG	00:14:54	00:35:01	00:42:32	01:40:18	02:40:41
NHS Leeds South and East CCG	00:14:28	00:36:15	00:40:59	01:36:26	02:40:55
NHS Leeds West CCG	00:14:18	00:35:22	00:42:33	01:35:34	02:23:45
NHS North Kirklees CCG	00:14:49	00:31:39	00:42:07	01:37:05	02:41:09
NHS Rotherham CCG	00:14:43	00:36:28	00:42:22	01:39:48	02:37:55
NHS Scarborough and Ryedale CCG	00:14:54	00:29:19	00:42:01	01:28:09	02:33:28
NHS Sheffield CCG	00:14:57	00:35:43	00:42:39	01:39:02	02:42:57
NHS Vale of York CCG	00:15:00	00:36:08	00:42:26	01:34:43	02:42:17
NHS Wakefield CCG	00:14:55	00:28:55	00:42:26	01:37:53	02:42:17

Tail of Performance 100%	Category 1	Category 2R	Category 2T	Category 3R	Category 3T
	Time	Time	Time	Time	Time
NHS Airedale Wharfedale and Craven CCG	00:30:11	00:47:54	01:30:01	02:55:49	04:41:54
NHS Barnsley CCG	00:25:42	00:56:35	03:39:58	02:37:04	09:43:01
NHS Bradford City CCG	00:21:25	00:59:23	02:00:25	02:15:07	04:27:53
NHS Bradford Districts CCG	00:31:55	00:48:54	02:47:16	03:05:24	07:45:52
NHS Calderdale CCG	00:24:15	00:47:45	04:03:47	02:29:11	08:54:46
NHS Cumbria CCG	00:15:16	00:20:15	00:38:19	01:47:42	00:41:19
NHS Doncaster CCG	00:47:32	01:43:51	04:04:49	03:59:16	10:22:19
NHS East Riding of Yorkshire CCG	00:37:50	01:57:10	05:30:46	06:42:01	07:43:23
NHS Greater Huddersfield CCG	00:27:11	01:09:49	02:01:48	07:38:18	09:01:07
NHS Hambleton Richmondshire and Whitby CCG	00:34:53	00:57:42	01:49:39	02:14:36	02:56:34
NHS Harrogate and Rural District CCG	00:41:17	00:28:08	02:08:21	02:52:39	04:59:00
NHS Hull CCG	00:39:29	03:39:33	03:56:46	08:23:43	12:31:26
NHS Leeds North CCG	00:24:36	00:35:01	01:56:45	01:40:18	06:16:08
NHS Leeds South and East CCG	00:24:01	00:46:03	02:03:04	01:42:36	05:13:22
NHS Leeds West CCG	00:17:36	00:38:52	01:08:56	02:22:22	05:24:14
NHS North Kirklees CCG	00:28:44	01:18:12	03:04:01	04:27:22	05:50:59
NHS Rotherham CCG	00:20:49	01:32:05	04:18:26	04:03:58	07:51:19
NHS Scarborough and Ryedale CCG	00:44:06	01:16:20	02:27:14	02:30:19	06:20:44
NHS Sheffield CCG	00:34:27	02:54:43	03:22:41	06:45:58	09:26:26
NHS Vale of York CCG	00:30:39	01:11:22	01:45:48	03:08:44	06:01:31
NHS Wakefield CCG	00:38:03	01:09:36	02:19:02	03:38:24	06:01:44